

South West Sydney Ageing Forum Sector Support & Development Updates June 2025

Key take-aways

<u>Department of Health & Aged Care</u> and the <u>Aged Care Quality and Safety Commission</u>:

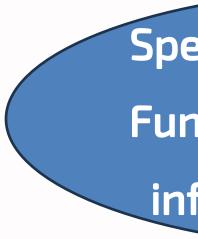
Aged Care Reforms:

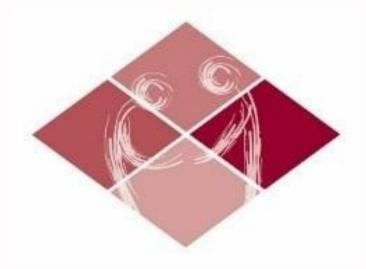


new Rights-based Aged Care Act – 1 July

Information and support for aged care providers and their clients

Resources, training and events for the sector





Speak with your Manager/ **Funding Manager for more** information and support

How does the new Rights-based **Aged Care Act affect me?**



- aged care providers
- aged care workers
- the broader care sector
- \succ the government agencies responsible for supporting, delivering,

regulating and overseeing the aged care system, including:

- the Department of Health, Disability and Ageing
- the <u>Aged Care Quality and Safety Commission</u>
- <u>Services Australia</u>.



Aged Care Reforms - 1 July

New Aged Care Rights-based Act

✓ the Australian Government's response to the Aged Care Taskforce recommendations

✓ the new Support at Home program (replaces Home Care Packages Program and Short-Term Restorative Care Programme). With the CHSP transition to Support at Home program no earlier than July 2027.

✓ strengthened Aged Care Quality Standards

 stronger powers for the Aged Care Quality and Safety Commission – Strengthened Aged Care Regulatory Model

✓ Statement of Rights for older people.



Aged Care Reforms - 1 July

The new Rights-based Aged Care Act



- ✓ Rights older people
- \checkmark Single Entry point
- ✓ Equitable Single Assessment Framework
- ✓ Delivery of aged care services
- ✓ Accountability arrangements and obligations (Regulatory model)

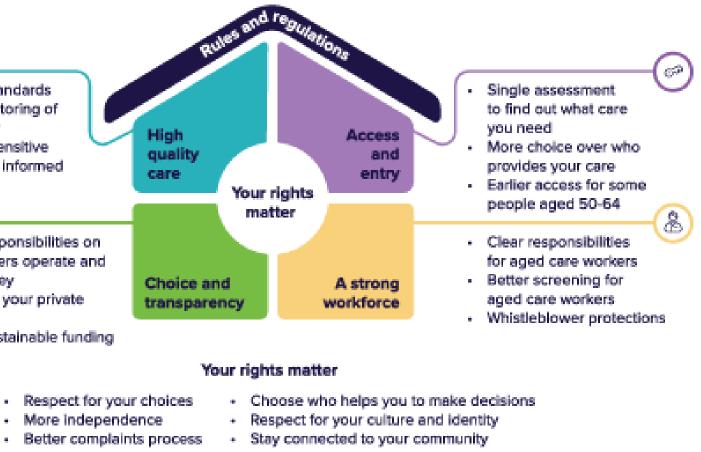
The new Aged Care Act puts you at the centre of your aged care

- Stronger standards Better monitoring of
- care quality
- Culturally sensitive and trauma informed

- Greater responsibilities on how providers operate and spend money
- Respect for your private information
- Fair and sustainable funding

The new Aged Care Act puts you at the centre of your aged care. This visual outlines the main parts of the new Act and how they work together.

It will make aged care safer, fairer and more respectful. This visual outlines the main parts of the new Act and how they work together.

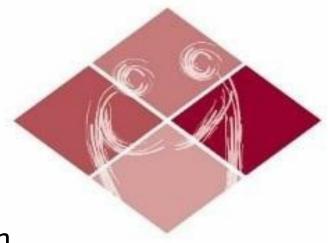


New Aged Care Act – 1 July **Key Changes for Providers**

Obligations and Compliance

- Provider Registration Preview Process (April 25-June 25) The provider registration preview is an opportunity for providers to review their registration details and proposed registration categories before the new Aged Care Act starts on 1 July 2025
- > Starting 1 July 2025, all aged care service providers must be registered by the Aged Care Quality and Safety **<u>Commission</u>** to deliver government-funded services (existing providers automatically deemed and approved)
- > The deeming process aims to simplify the transition to the new Act. It will make sure you can continue to provide services that protect the safety and welfare of older people
- Providers should ensure their actions are consistent with the Statement of Rights

For more information: Reform changes for providers | Aged Care Quality and Safety Commission



New Aged Care Act - 1 July

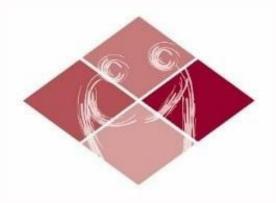
Key Changes for Providers contd.

Transitional arrangements for new <u>aged care workers screening</u> starts (will make sure new screening applications are processed efficiently and workers can continue to work without interruption)

Reforms to means testing in residential care and Support at Home

- Publication of the Financial Report on the Australian aged care sector (FRAACS) 23-24
- Introduction of <u>Supported Decision-Making</u> (Older people will be able to register) one or more people of their choice to assist them in their decision-making under the new Act)
- Funding for existing <u>CHSP service providers will be extended from 1 July 2025 to</u> <u>30 June 2027</u> and will operate under the new Act.

More information on The Department of Health and Aged Care (health.gov.au)





Commonwealth Home Support Programme (CHSP) provider factsheet -Supporting unregistered and unassessed CHSP clients

his fact sheet has been developed as guidance material for CHSP providers to support the red and unassessed CHSP clients in the lead up to the new Aged Care Act 2024 (new Act) coming into effect on 1 July 2025. Publication Date: March 2025

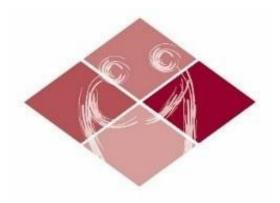
- Call to action supporting your unassessed clients before 1 July Read through this factsheet to learn about answers to frequently asked questions and
- checklist (Attachment A) to help your organisation determine which clir currently receive and still need CHSP government-subsidised services, and support them
- to undergo an aged care assessment through My Aged Care. Please aim to send all Prepare a letter using the template provided (Attachment B) and send this to your
- Support your clients to register with My Aged Care and undergo an assessment before

Sector Readiness Plan to prepare for the new **Aged Care Act** (assist the sector in preparing for the new Aged Care Act from a regulatory perspective)

DRAFT Provider Handbook (overview of your obligations as a registered provider of Australian Government-funded aged care and information needed to meet your obligations)



More information available at: www.agedcarequality.gov.au/provider-handbook www.agedcarequality.gov.au/resource-library/sector-readiness-plan



This plan gives an overview of the resources the Commission will publish to help the aged care Act

me care service context considerations published.

urces for First Nations audiences on the role nmission and rights of older people in aged care.

rning modules available on Alis about de and choice for workers and managers.

listration polic

Food, nutrition and dining

New Aged Care Act

r registratio

ion published.

tion to older people, workers, providers, other stakeholders in the sector and the wider community as soon as it is practicably available. Ion and products easy to find and navigate, noting the volume and complexity of information that will be available to the sector from the Commission and others. I a reach of information and products as possible, by providing key information in a range of formats and spotlighting is at different times. ation and products easy to find and navigate, noting the volume and complexity of information that will be available to the sector from the Co de a reach of information and products as possible, by providing key information in a range of formats and spotlighting it at different times. hee a reach or information and products as possible, by providing key information in a range or ionnats and sponghting is at onterent unlest erse audiences by producing tailored resources for First Nations and culturally and linguistically diverse providers, workers and older people. nay change, Please refer to the monthly <u>Quality Bulletin</u> and our <u>website</u> to keep up to date. February Financial and Prudential Standards March sion sector webinar and presentation slides -18 February. Financial and Prudential Standards guidance Strengthened Quality Standards Strengthened Quality Standards resources - 18 March. ar, presentation slides and E-learning modules available on Alis for workers and ✓ Video on Standards 1-3 published. ●●● managers deepening understanding of the strengthened Conversation cards published for providers and older people quality standards through case studies. to support understanding of the role of the Strengthened Co support understanting of the role of the strengther Quality Standards in the provision of aged care. the Standards in practice. ning body and provider guidance

- nched to explore imple Videos on Standards 4–5 published.
- First Nations workplace posters on Stand At water and and a transmission of the second state of the second The care and services), Standard 4 (The environment) Landard 5 (Clinical care), Standard 6 (Food and Nut and Standard 7 (The residential community).
- ✓ Updated materials published about the Code of Conduct. ●

Complaints handling

- Complaints handling checklist published about the steps to take when responding to feedback or complaints.
- resources for older people from
- diverse backgrounds.
- First Nations toolkit published with key resources, maccanes and links

Provider Operational Readiness – Priority Actions List

This list is to guide aged care providers on what to do before and after I July to implement the new Aged Care Act and Home Support Program

- ✓ informing older people receiving your services of their rights and protections
- ✓ updating service agreements, digital systems and complaints processes
- ✓ workforce training on new obligations
- ✓ transition to the Support at Home program (for home care providers only)
- ✓ financial and regulatory requirements.

Provider Operational Readiness Priority Actions List This list aims to guide aged care providers on what you need to do before and after 1 July 2025, to implement the new Anert Care Art and Concort at Home processor. This list consolidation information and multiplement the back back This last aims to guide aged care providers on what you need to be before and after 1 July 2020, to implement the new Aged Care Act and Support at Home program. This list consolidates information and guidance that has been to an an an and that estimated as a stream chicken and estimates. (or soon will be) released to support transition and readiness. We recommend providers consider these actions to prepare for the changes. The approach taken by your we recommend providers contracer these ections to prepare for the changes. The approach to organisation, may be different to others and individual circumstances should be considered. May – June 2025 Actions to take with your residents and participants Engage with your residents and/or home care participants Ensure your aged care residents and home care participants are aware of their rights and protections under the constant and more than the constant of alabase, the constant configuration contained as a set of the constant of alabase. traure your ageo care residents and nome care participants are aware or their rights and protections in the new Aged care Act (including the <u>statement of sights</u>, the <u>new registered supporter role</u> and changes to see of research builded Australia builded Australia builded and the second to be a second research builded Australia builded Australia builded and the second to be a second research builded Australia builded and the second to be a second research and the second to build and to build and to build and to build and to bu participant contributions). Share the <u>changes to sped care in Australia</u> booklet (update underway). From mid-April, engage with Home Care Package (HCP) recipients to Create new service agreements From manyment, engage must mente user monoge (must incomposite to uncore denote agreement) [currently referred to as Home Care Agreements under HOP] and docus their care plans. The Department of Junction and denot mented and incomposite to and a lower to be added to be adde (currently rearried to as normal care agreements under inter) and blocks their care parts. The toepartments of Health and Aged Care will send a letter to HCP recipients in early May 2025 outlining transition to the Support nearur ana vigeo care wai sena a rector co mun recipiento in carry may 4020 occuming cransicion to the support et Home program. A Support at Home participant guide - information for Hop recipients with checklist will be provided to successit these discussions: the las multiplicatils, charm the Connect of Home brocklist for obligations in the families and carers and separate edition for <u>Aboriginal and Torres Strait (stander peoples</u>) Confirm all CHSP recipients are registered with My Aged Care and have an assessment for CHSP services. Actions to take for your organisation, people, processes and systems The descring process will transition providers to the new registration categories. Check your organisation's intervention to conserve to c The deeming process will be sensible providers to the new registration categories. Check your organisation is information is correct in GPMS if you have access, or through your Funding Attangement Managar, for your sensitives. Incoming and law personnel contact details. Review the provider registration preview (FDP format) information and the actions required to manufacture is from marked and the most specific provided and makes evolutions according to the second state of Review the provider registration preview grun normer) intermental error time account responses to Complete it from early April, Read the <u>new regulatory model</u> and <u>GPMS Ruidance material</u> for more If organisational details are correct, no action is required by providers. If organisational details are incorrect, follow the instructions in the PDP to make updates by 1 June, Provider Operational Readiness: Priority Action List

The new Support at Home program will better support older people to remain independent at home. It will bring together current in-

home aged care programs, have new classifications, equitable pricing, an increased focus on early interventions, and higher levels of care

for people with complex needs.

Key changes for providers and participants

Includes service list, budget and contributions, assisted technology and Home Mods, Two new short-term

services: Restorative Care Pathway & End-of-Life-Pathway

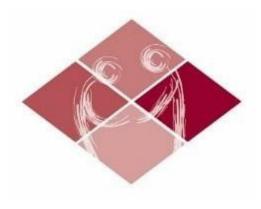
Changes to Support at Home Program Manual

For more information: <u>https://www.health.gov.au/news/updated-support-at-home-program-manual</u>

Other Guidance to Come

- New Aged Care Act Policy Manual
- Supported Decision-Making Framework
- S@H Program Assurance Framework and Program Assurance Plan
- Assistive Technology & Home Modifications (AT-HM) Scheme Guidelines
- **Restorative Care Pathway Clinical Guidelines**







The Support at Home program manual is a guide designed to assist registered providers to understand and comply with the Support at Home program rules, procedures and obligations

Key changes for providers and participants

Care Management

Care Plans and Reviews

Participant Budget & Contributions

Participants budgets based on classification category and level, includes government

funding & participant contribution, participant contributions are determined by

Services

Australia, contribution levels are based on Age Pension income and assets test

For more information:

https://www.health.gov.au/our-work/support-at-home/features

Support at Home User Guide – submitting claims to the Aged Care Provider Portal

Submit a Support at Home claim fact sheet

Support at Home monthly statement template



Sustralian Government Department of Health and Aged Care

Commonwealth Home Support Programme (CHSP) provider update – Draft Aged Care Rules

The Department of Health and Aged Care (the department) will be briefing the The Department of relation and Ageo Lare (the department) will be brending the government on proposed transitional arrangements for existing CHSP clients for new continuous to the stand Core Distance 2026 (stands Distance) requirements in the draft Aged Care Rules 2025 (draft Rules). This update provides further information about the Draft Aged Care Rules how they will apply to the Commonwealth Home Support Programme (CHSP). The draft Rules were publicly released for consultation on 15 April 2025 and feedback is due by 13 May 2025

This document provides additional information on how the draft Rules for service agreements This occurrent provides additional mormation on now the draft rules for service agreements care and services plans and the provision of information to individuals will be applied to

The new Aged Care Act and CHSP The new Aged Care Act 2024 (new Act) comes into effect from 1 July 2025 and will change in-The new Aged Care Act 2024 (new Act) comes into effect from 1 July 2020 and will change aged care, including the CHSP. There will be changes to the way that services are not set and and act and a transmission of the composition of the compos home aged care, including the CHSP. There will be changes to the way that services are regulated and delivered. These changes will help ensure CHSP providers are compliant with the new Act from 4. July 2020 Draft Rules and transitional arrangements for CHSP

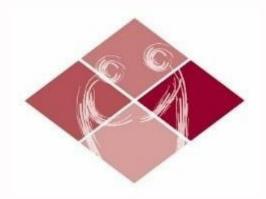
The purpose of the draft Rules is to provide further detail and instruction on how the new Act will the sector the sector the Cauce considered. The draft bldge base base base without will The purpose or the oran roues is to provide turner decar and instruction on now me new row work and what this means for the CHSp providers. The draft Rules have been published in stages to allow the community and aged care sector time to provide foedback. While most of these draft Rules already exist in aged care, they have been updated to match the language of the new Act. These include the requirements for registered providers to provide information to clients and enter into a service agreement and care and services

plan with clients when accessing funded aged care services. Requirements for service agreements The draft Rules propose that, from 1 July 2025, a service agreement between CHSP providers

The usar routes propose mar, nominioury cuco, a service agreement between unour pro-and clients will bring together important requirements of the current CHSp in one place. and crems will omig logener important requirements or me current under in one parce. These requirements have also been updated to match the language of the new Act. This is to another advances advances and attracted and attracted and attracted and attracted attractions and attracted at These requirements have also been updated to match the language of the new Act. This is to support clarity of services, charges and other obligations of CHSP providers and ensure that the risks of relies ensure tradeold.

What is staying the same for older people?

- Existing HCP recipients will be transitioned to the new Support at Home program at the same budget level and will retain any unspent funds.
- Existing HCP recipients will continue to receive the same services if they are listed on the Support at Home service list.
- People who are waiting on the National Priority System for a Home Care Package will receive a budget equivalent to the package they are waiting for when available.
- A 'no worse off principle' will apply to the contributions arrangements for people who, on 12 September 2024, were either receiving a package, on the National Priority System, or assessed as eligible for a package.
- This group will make the same contributions, or lower, than they would have had under Home Care Package (HCP) Program arrangements.
- Existing HCP recipients will remain with their current HCP provider
- Managed transition to ensure continuity of services



Support at Home User Guide (assist in-home care providers with submitting claims through

Services Australia's Aged Care Provider Portal) - 1 July

Providers can register and access the portal to:

- View participant budgets
- Submit claims
- Upload invoices
- Support at Home Monthly Statement Template has been introduced, which providers will

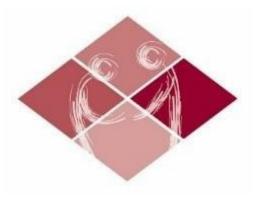
need to issue to their participants starting from 1 July

More Information:

Support at Home User Guide – submitting claims to the Aged Care Provider Portal

Submit a Support at Home claim fact sheet

Support at Home monthly statement template





Support at Home User Guide – submitting claims to the Aged Care Provider

Applicable from 1 July 2025

Note: System development and testing is in progress. This guide may be

Version 1 (April 2025)

Key changes for providers and participants

Still to Come..

- \blacktriangleright Continuity of care (the new terminology for security of tenure)
- Provider obligations and registration conditions
- Additional details re <u>wellness and reablement</u>
- Additional details re the S@H priority system and access to interim funding
- Service agreements Income and assets assessments
- End-of-Life Pathway Form
- Service Australia claiming guidance
- Cancellations and no shows
- Monthly Statements
- Program linkages (S@H relationships with CHSP, Transition Care, Residential Care, MPS, ATSI aged care, NDIS and Disability Support for Older Australians)



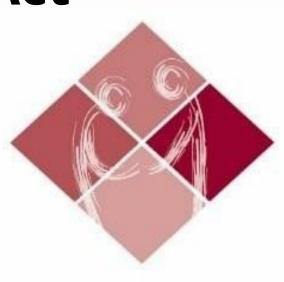
Transitioning CHSP Clients under the new Aged Care Act

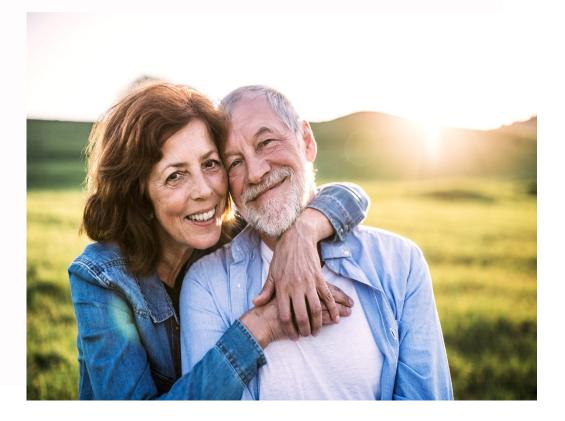
- From 1 July, the Commonwealth Home Support Programme (CHSP) will be regulated under the new Aged Care Act. \checkmark
- CHSP clients must be assessed as eligible for CHSP through a My Aged Care assessment to receive government- \checkmark subsidised CHSP services.
- The majority of CHSP clients will be transitioned under the new Aged Care Act because they have previously been assessed as eligible for CHSP.
- The Department is supporting current CHSP clients who have not had an aged care assessment to get an assessment \checkmark before the new Aged Care Act starts on 1 July.
- CHSP providers will be contacted and provided guidance documents that have historically provided CHSP services to \checkmark unassessed clients.
- If a <u>CHSP provider has not had an aged care assessment,</u> they will <u>not</u> be able to keep providing services to these \checkmark clients unless they apply for and have an aged care assessment by 30 June this year.
- The Department expects all CHSPproviders currentlyhave care and services plans in place with their clients \checkmark

For more information, please read:

- The new regulatory model Guidance for CHSP providers
- CHSP client transition letter for providers
- CHSP client transition provider fact sheet
- Letter template for unassessed CHSP clients.







CHSP updates to come..

CHSP contracting process has commenced (grant agreement valid for 2 years, 1 July25 - June 27) From July 25

- CHSP providers will deliver services in line with the new Aged Care Act and the new service list
- CHSP providers will submit DEX reporting which includes the client's My Aged Care ID

Pricing CHSP Services in 2025-27 (No change to client contribution arrangements)

The Support at Home Program is staging the introduction of price caps on services to commence 1 July 26

Grant Agreements 2025-27

No reduction in funding

Changes to DEX reporting - A provider toolkit will be available for CHSP services



Resources

For Commonwealth Home Support Programme (CHSP) providers.

New Aged Care Act Resources

 \blacktriangleright A list of resources – including guides, fact sheets and other publications – relating to the new Aged Care Act (Provider Operational Readiness – Priority Actions list) For more information go to: https://www.health.gov.au/our-work/aged-care-act/resources

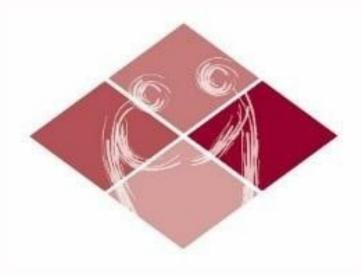
Strengthened Quality Standards

Draft worker guidance overview - What's different in the strengthened Quality Standards | Australian Government

Department of Health and Aged Carehttps://www.agedcarequality.gov.au/node/115091

Introductory videos on each standard - <u>https://agedcarequality.us2.list-manage.com/track/click</u>

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Resources Bringing the strengthened Quality Standards to life





Resources – Department of Health and Aged Care

Support at Home program resources apps, audio and video resources and other publications – about the Support at

Home program

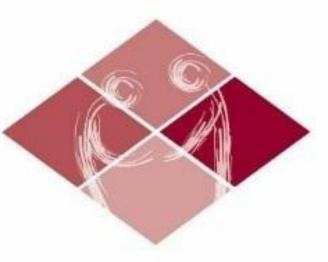
- The Support at Home program manual is a guide designed to assist registered providers to understand and comply with the Support at Home program rules, procedures and obligations.
- The Support at Home User Guide explains how providers can submit Support at Home payment claims through the Services Australia Aged Care Provider Portal (ACPP).
- Support at Home User Guide Submitting Claims to the Aged Care Provider Portal
- Checklist for HCP recipients transitioning to Support at Home

For more information: Support at Home program resources | Australian Government Department of Health and Aged Care

Resources for First Nations providers, workers and older people

The Aged Care Quality and Safety Commission has new resources co-designed with First Nations providers, workers and older people, to ensure First Nations older people receive good quality, culturally appropriate and safe aged care. The resources can help you understand the changes occurring in aged care. For more information, visit the Commission's First Nations Resource Hub.

Other Resources/training Beyond Compliance: Embedding cultural safety and trauma-aware, healing-informed care for all communities in CHSP webinar (Ageing Australia), 19 June – 12:30pm-2pm – Learn from leading experts how to support dignity, inclusion and wellbeing for older adults from Indigenous, CALD, LGBTO+ and disabled communities. To register: Beyond Compliance: Embedding Cultural Safety & Trauma-Aware, Healing-Informed Care for All Communities in CHSP. | Ageing Australia



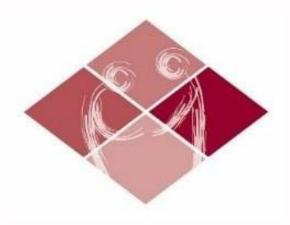
Department webinars

- Preparing for the New Aged Care ACT: Governance and Compliance, Monday 16 June, 11-12:30pm - CHSP provider obligations, compliance tips and more in this webinar (Northern Collaborative project, Salisbury Community Health and Wellbeing) To register: Preparing for the New Aged Care ACT: Governance and Compliance Tickets, Mon 16/06/2025 at 10:30 am | Eventbrite
- Digital Transformation 11 June, 2-3:30pm The Department's digital transformation roadmap, Support at Home update, information about our upcoming releases, including the Government Provider Management System and My Aged Care. To register: Digital Transformation Tech Talk – 11 June 2025 | Australian Government Department of Health and Aged Care

FREE Invox Webinar - CHSP – Preparing for 1 July, Tuesday 10 June, 11am-12pm AEST – What's been released by the departmenr, what it means for your day-to-day operations, and what actions to take now. To register or access recording: Free Briefing: CHSP - Preparing for July 1

Aged Care Reform webinar: Commonwealth Home Support Programme (CHSP) - Sector readiness - 5 June, 2pm-3pm (health.gov.au)- The webinar is aimed at Commonwealth Home Support Programme providers. It will include information about changes to the CHSP from 1 July 2025 – To register or view recording: CHSP sector readiness webinar - 5 June | Australian Government Department of Health and Aged Care







Department webinars

Webinar: Compliance and enforcement - 20 May (online)

Compliance and enforcement under the new Aged Care Act (Aged Care Quality and Safety Commission) – To review recording:

https://loghic.eventsair.com/231136/431162/Site/Register

> Webinar: Provider obligations and rules - for providers on the new regulatory model for aged care- 8 May

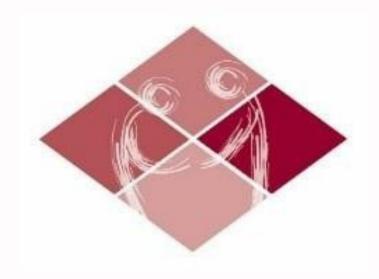
Preparing for the start of the new Aged Care Act and provider registration preview and your registration categories: To view recording:

https://youtu.be/CDJCgqmHGI8

Webinar recording on 7 May: Digital transformation - for the aged care sector and IT professionals.

Latest updates on digital transformation for the aged care sector. Presentation slides available -To access the slides and view the recording:

https://www.youtube.com/watch?v=0z1dP37F_mM



Resources - Aged Care Quality Commission

Aged Care Quality Commission

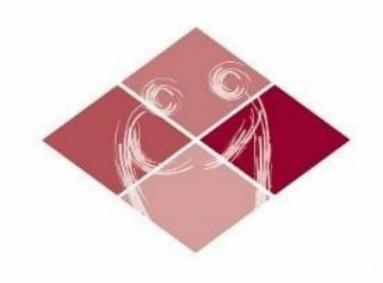
- Factsheets and resources Older people, workers and providers.
- Search key word: Reforms, Aged Care Act, Operational, Compliance etc

Quality Standards Resource Centre

• Extends understanding of the strengthened Aged Care Quality Standards - Effective 1 July 2025.

More information:

- Homepage | Aged Care Quality and Safety Commission
- Quality Standards Resource Centre | Aged Care Quality and Safety Commission



Consultation: Support At Home Cost Collection (online) - ends 31 July

The Independent Health and Aged Care Pricing Authority (IHACPA) invites in-home aged care providers to express interest in the Support at Home Cost Collection 2025.

The collection will help IHACPA:

- understand current costs •
- identify opportunities for you to better track and manage costs and build on your costing and data infrastructure •
- address cost reporting challenges •
- develop evidence-based pricing advice to the government for the Support at Home service list. •

All in-home aged care providers are invited to express interest, including those supporting:

- Aboriginal and Torres Strait Islander people
- rural and remote areas
- culturally and linguistically diverse groups

For more information please go to: https://www.agedcareengagement.health.gov.au/engagement/support-at-home-cost-collection-2025. Contact email: agedcarecosting@ihacpa.gov.au



Training for CHSP Providers

Support Services Website (supportservices.org.au)

FREE Membership benefits include:

- Exclusive access to CHSP and aged care related resources, updates and events, championing our diverse seniors
- ✓ Opportunity to promote your organisation and its activities under the 'Members Directory'
- ✓ Independently create and post information about your service onto the Noticeboard
- ✓ Receive periodical Support Services newsletter updates from the sector, including the Ageing Forums' communications

Upcoming training

Human Rights and older People – Wednesday 11 June, 10-12pm (AEST)

Inclusive Care: Understanding Diversity & Intersectionality in Aged Care – brought to you by IDC's

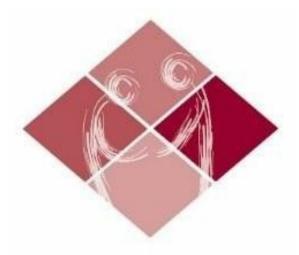
SSD team (online) - Tuesday 24 June, 11-12:30pm (AEST) - online

Trauma Informed care – Robust panel discussion on applying practical trauma informed approach

working with diverse communities (Dementia, Aboriginal and Torres Strait Islander, CALD, LGBTIQA+

and Care leavers) - Wednesday 18 June, 11-1pm (AEST)

Single Assessment Training (LPA) - Monday 16 June, 1-3pm (AEST) – online





Training / Events for CHSP Providers

Macarthur Disability Services (MDS) -Visit the MDS SSD Humanitix Host Page for

CHSP provider training for staff and volunteers: MDS Sector Support and Development | Humanitix



Thu, 12 Jun, 12:30pm - 2:30pm AEST Wingecarribee Ageing Forum: June 2025

NSW, Australia



Wed, 25 Jun, 8:45am - 4pm AEST Aboriginal Aged Care Gathering Forum - Mid...

Port City Bowling Club, Port Macquarie NSW, Australia

Wingecarribee Shire Council, Moss Vale

MANUAL HANDLING FREE WORKSHOP FOR CHSP VOLUNTEERS

Fri, 13 Jun, 10am - 12pm AEST Manual Handling for CHSP Volunteers -...

Guide Hall, Chester Hill NSW, Australia



Mid North Coast event for CHSP Service Providers

UNDERSTANDING HOARDING AND SQUALOR REE TWO PART WORKSHOP SERIES FOR CHSP STAFF AND VOLUNTEER

Mon, 14 Jul, 1pm - 3pm AEST **Understanding Hoarding** and Squalor - Two Part...

Online Event

Contact Us

Eunice Sansour (She/her)

CHSP Sector Support & Development / Manager - Inclusive and Diverse Communities

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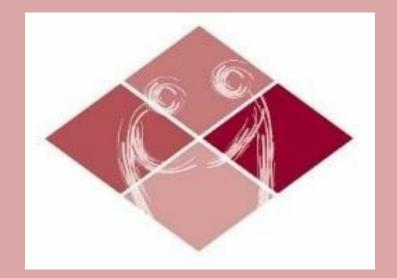
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Macarthur Disability Services

Sector Support & Development



Thank You A Network of Services Working Together to Support Older People and their Carers to remain Independent in the Community